



ACE Credit Union Services

ACE CREDIT UNION SERVICES

ACE was set up as a voluntary service to credit unions in October 1999. It is one of four trade bodies that provides services to credit unions in GB. Some ACE credit unions have several thousand members (the largest credit union affiliated to ACE has over 10,000) whilst others are small to medium in size. Some are workplace credit unions whilst others serve local communities, or are a combination of both. The combined assets of all ACE members is around £60m, with combined savings of £51.5m and a combined loan balance of £25m. Combined adult membership is approximately 52,000 with around 9,000 junior members.

ACE's Services to Credit Unions

- Representation to governments, regulators, the media and other stakeholders
- Fully approved and regularly updated Model Rules
- Responses to Regulators Consultation papers - deciphering content + incorporating members views
- Direct Support to members on regulatory + operational questions
- Access to free training delivered by experienced associates
- Peer to peer support from other ACE members through a " Buddying-Up" system by phone and website discussion forum
- Annual conference & AGM at an affordable rate. 2022 rate for full attendance £185
- Online information and networking opportunities
- Highly competitive membership fees. £600 for every 1,000 members. Fees are capped at £4,800 for members with over 8,000 members.
- Access to the ACE Buddy-Up System to learn from fellow ACE members.
- Quarterly Newsletters keeping members up to date with credit union news

What ACE Members say about ACE

'We feel like a valued part of the wider membership base'

'Not just a trade body, but a family'

' Very close community, very responsive and always open to suggestions'

'Easily approachable, good range of experience, sound advice and lots of feedback'

'Friendly and Professional'

'Training courses, cheaper fees and general information/advice'